

What unit owners are saying about UnitCare

'... and I think you missed your calling as a diplomat. If it hadn't been for your persistence and flexibility the whole thing would have fallen through'

Leonie Randall, Oaklands Park

'I would like to thank you for your unfailing courtesy, and express my appreciation of your management, being prompt, efficient and very business-like, and the assistance and information that you and your very able staff were always so ready to give me'.

Mrs. Nancy Hill

'The assistance of UnitCare has been invaluable during the protracted negotiations and final change over from Strata to Community Corporation. We are now reaping the benefits'

Brian Dolling.

'As presiding officer of Opey Mews management committee I wish to thank the staff at UnitCare for their prompt and courteous attention in dealing with the many issues raised during my term. Moving our business to UnitCare Services was the best decision we ever made and it has been a pleasure doing business with them'

Philip Burford

'They have been very helpful and supportive during a difficult time for our group'.

Mrs Emmerton, Firlie



unitcare
services

PEACE OF MIND FOR UNIT OWNERS

Why use UnitCare

Appointing a manager is a big step for unit owners. You need a manager that has your interests at heart, is qualified and trustworthy.

To protect you, UnitCare Services provides:-

- a contract explaining:-
 - services included in the fee
 - commissions
 - termination arrangements
- a money back performance guarantee
- a three month money back trial
- 1st month free for groups of 10 + units
- unit owner kit for all owners
- contractors with insurance cover
- an after hours service
- trained managers
- professional indemnity insurance

MANAGER CHECKLIST

What should Unit Owners be looking for in a manager?

Use the check-list inside to help ensure peace of mind for you and your group.

Peace of Mind for Unit Owners

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Peace of Mind for Unit Owners

Not all body corporate managers are created equal. Use this check list to take some of the guess work out of choosing a manager.

Remember price is not always a good indicator of performance and peace of mind.

Tick the boxes and check out how the manager is doing. This list is not exhaustive but will highlight potential problems.

- | | | |
|---|---|--|
| <ul style="list-style-type: none"><input type="checkbox"/> Provides a money back guarantee.<ul style="list-style-type: none">- phone calls returned promptly- jobs done on time
<input type="checkbox"/> Provides a money back trial so your group can try them out
<input type="checkbox"/> Provides contract explaining:<ul style="list-style-type: none">- services included in the fee- commissions- termination arrangements
<input type="checkbox"/> Supplies references from current clients so you can check with a third party.
<input type="checkbox"/> Uses contractors with insurance cover to prevent your group being sued over any injuries
<input type="checkbox"/> Provides trained managers to ensure the best advice | <ul style="list-style-type: none"><input type="checkbox"/> Has professional indemnity insurance in case they make a mistake that costs you money
<input type="checkbox"/> Are members of the Real Estate Institute of South Australia. The REI assists with any disputes with a member.
<input type="checkbox"/> Provides all owners with a written report on all activities and works undertaken for your group.
<input type="checkbox"/> Provides your Treasurer with a monthly financial statement to keep your group up to date and allow for scrutiny.
<input type="checkbox"/> Provides for easy payment of strata levies by whatever suits you. (BPay, Cheque, Bank Deposit, Credit Cards) | <ul style="list-style-type: none"><input type="checkbox"/> Has the skills to help resolve disputes
<input type="checkbox"/> Provides an after hours emergency service
<input type="checkbox"/> Will attend your group as needed. <p>_____ Total</p> <p>_____ Score: 0-9 may need help.
10-14 on the right track</p> <p>Give us a ring if you need information on how we can help your corporation protect your assets and lifestyle and give you peace of mind.</p> <p>Give us a ring on 8364 0022 if you need information on how we can help your corporation protect your assets and lifestyle and give you peace of mind.</p> |
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